

# INITIAL TREATMENT GUARANTEE

**T.A Damp Proofing – Chemical Damp Proofing Injection Guarantee**  
**Period: 20 Years**

## 1. Scope and Terms of Guarantee

1.1 This Guarantee confirms that a Chemical Damp Proofing Treatment (CDP) has been completed at the property identified in the Contract Reference.

1.2 The treatment is guaranteed against rising damp for a period of **twenty (20) years**, commencing on the treatment date stated above, subject to full compliance with all conditions contained herein.

1.3 This Guarantee is issued strictly in accordance with the works completed as quoted in the Contract Reference.

## 2. Mandatory Neutraliser Condition

2.1 This Guarantee is strictly conditional upon the completion of a Neutraliser Treatment following the Chemical Damp Proofing Treatment:

- A curing period of approximately **six (6) months** must elapse from the date of the Chemical Damp Proofing Treatment.
- The Neutraliser Treatment must be applied **only after** the curing period has fully elapsed.
- No repairs, alterations, plastering, rendering, or decorative works may be carried out on treated walls before both the curing period has elapsed **and** the Neutraliser Treatment has been completed.

2.1A The Neutraliser Treatment is a **complimentary supporting measure** and does **not** form part of the guaranteed works. It is not covered by this Guarantee.

2.2 Failure to complete the Neutraliser Treatment after the curing period renders this Guarantee **null and void**, irrespective of the initial treatment.

## 3. Guarantee Duration and Activation

3.1 The Guarantee remains valid for twenty (20) years from the date of the Chemical Damp Proofing Treatment.

3.2 The Guarantee does **not** take effect until the Neutraliser Treatment has been completed and confirmed in writing through the issuance of the **Neutraliser Treatment Notice**.

## 4. Scope of Coverage and Exclusions

4.1 This Guarantee applies only to the **treated walls** specified in the Contract Reference and only to the property address stated above.

4.2 Coverage applies exclusively to **remedial re-injection** of the treated walls.

4.3 This Guarantee expressly excludes:

- All repairs, plastering, rendering, decorative works, or any finishing works.
- All consequential loss, indirect damages, or associated costs.
- Any alterations, modifications, or repairs undertaken by any party other than T.A Damp Proofing.

4.3A The Neutraliser Treatment is excluded from this Guarantee and is not subject to any warranty or performance obligation.

4.4 Where a wall contains contaminated plaster or render—including substrates affected by hygroscopic salts, porosity, degradation, or moisture-related deterioration—such conditions are deemed **pre-existing defects**, whether visible at the time of inspection or revealed only after the Client's reinstatement works. Any reaction, staining, salt migration, or failure arising from such defects is excluded from this Guarantee.

4.5 During the curing and drying period, residual moisture may migrate through treated walls and adjacent areas. This natural process may cause reactions affecting decorative finishes, tiles, paint, plaster, or other surface treatments. These effects are outside the Company's control and are excluded from this Guarantee.

4.6 This Guarantee does not apply where **cabinets, wardrobes, tiles, insulation boards, cladding, kitchen units, or any covering** placed against treated walls restricts ventilation or traps moisture.

4.7 The Company accepts no liability for **hidden defects**, concealed moisture sources, or conditions not visible or accessible during the initial inspection, including defects behind plaster, tiles, insulation, cabinets, wardrobes, or built-in furniture.

## 5. Transferability

5.1 This Guarantee attaches to the property and transfers automatically to any subsequent registered owner upon lawful transfer of title, subject to full compliance with all stated conditions.

## 6. Remedial Action

6.1 If rising damp reoccurs in the treated areas during the guarantee period:

- T.A Damp Proofing will re-inject the affected areas at no additional cost.
- The **sole remedy** available under this Guarantee is remedial re-injection.
- No financial reimbursement, damages, or alternative remedies are available.

## 7. Post-Treatment Repair and Redecoration Conditions

*(Conditions Precedent to Validity)*

7.1 A six-month curing period must elapse before any repairs or finishes.

7.2 The Neutraliser Treatment must be applied after the curing period.

7.3 No repairs may be undertaken prior to the Neutraliser Treatment.

7.4 All rendering and plastering must include **plasticiser**.

7.5 All treated walls must be **Unibonded with SBR**.

7.6 Internal walls must be painted using **vinyl matt** paint only.

7.7 External walls must be painted using **waterproof Weathershield** paint.

7.8 Compliance with the **Wall Finishing Requirements** in Section 8 is mandatory.

## 8. Wall Finishing Requirements (Mandatory Condition)

8.1 Following the Chemical Damp Proofing Treatment and Neutraliser Treatment, all walls requiring redecoration must be **fully replastered using a waterproofing plaster** before new paint is applied.

8.2 Painting over old paint layers or applying coatings directly onto untreated or unprepared surfaces may result in blistering, bubbling, staining, or decorative failure. These issues are excluded from this Guarantee.

8.3 T.A Damp Proofing does not carry out replastering or painting. The Client is solely responsible for ensuring that all finishing works are completed correctly by a competent tradesperson.

8.4 Any decorative failure, paint reaction, plaster failure, or surface instability arising from omission of replastering, incorrect materials, inadequate preparation, premature painting, or third-party workmanship is excluded from this Guarantee.

8.5 Any guidance provided by T.A Damp Proofing is **advisory only** and does not constitute supervision, inspection, approval, or acceptance of third-party workmanship.

8.6 Required wall repairs following Neutraliser Treatment:

- Remove all contaminated rendering.
- Apply SBR bonding agent uniformly.
- Rebuild using **Mega Crete render with microfibres**.
- Apply filler or plaster (with plasticiser) where required.
- Rub down the repaired surface.
- Apply a further coat of SBR before painting.
- Paint using **Vinyl Matt** (internal) or **Weathershield** (external).

## 9. Conditions Precedent to Validity

9.1 Compliance with all instructions in the Quotation and accompanying documentation is mandatory.

9.2 Compliance with all post-treatment repair, advisory, and redecoration conditions is mandatory.

9.3 The Guarantee is valid only when presented with both the **Initial Treatment Guarantee** and the **Neutraliser Treatment Notice**.

9.4 The Guarantee becomes effective only upon completion of the Neutraliser Treatment.

9.5 This Guarantee is governed by the Company's Terms & Conditions.

9.6 Compliance with the Wall Finishing Requirements is mandatory.

9.7 Initiating a **chargeback or payment dispute** without lawful grounds voids this Guarantee with immediate effect.

## 10. Terms of Acceptance

10.1 By permitting the Chemical Damp Proofing Treatment to be carried out, the Client is deemed to accept all terms and conditions of this Guarantee, including the mandatory Neutraliser Treatment.

## 11. Governing Terms

11.1 This Guarantee is governed by the laws of the Republic of Cyprus. 11.2 Any disputes are subject to the exclusive jurisdiction of the courts of Cyprus. 11.3 This Guarantee is valid only in its original form issued by T.A Damp Proofing. Archived or printed copies must be verified against the official version maintained by the Company.

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# NEUTRALISER TREATMENT NOTICE

### Confirmation of Neutraliser Treatment

This Notice confirms that the Neutraliser Treatment required under the Chemical Damp Proofing Guarantee has been successfully completed on:

**Date of Neutraliser Treatment:** \_\_\_\_\_

The Neutraliser Treatment is a **mandatory condition** for the activation and continued validity of the Chemical Damp Proofing Guarantee. It is provided as a **complimentary supporting measure** and does not form part of the guaranteed works.

Upon completion of the Neutraliser Treatment, the Chemical Damp Proofing Guarantee is now **active and valid** in accordance with its stated terms.

**Important:** Please retain this Notice **together with** the Initial Treatment Guarantee. Both documents are required when making a claim.